

Rebuilding *your* world from catastrophe to turn key.



Restoring peace of mind.

CSNH

CONSTRUCTION SERVICES
OF NEW HAMPSHIRE



24/7 Hotline • 877-986-3777



*When calamity strikes
each piece of the rebuilding process
is equally important
in putting one's life back in order...*

*mitigation
restoration
craftsmanship
&
compassion*



At Construction Services of New Hampshire, we rebuild homes and commercial buildings devastated by tragic events. But it doesn't end there. Equally important is our mission to rebuild lives and livelihoods.

We are acutely aware that individuals, families and enterprises suffer both emotionally and physically when adversity strikes. Therefore, striking a balance between the humanity to restore peace of mind, and the technical expertise to restore one's home, is what makes us unique in the marketplace.

Construction Services of New Hampshire is comprised of two divisions—RR&R and CSNH—under one roof. It's a seamless relationship, assuring clients that one call will provide them with complete restoration services. Unlike other mitigation companies, our team is certified to manage the full spectrum of mitigation, restoration and construction phases. We truly can manage the entire process, guiding people from the moment of adversity to the day they walk over the threshold again.

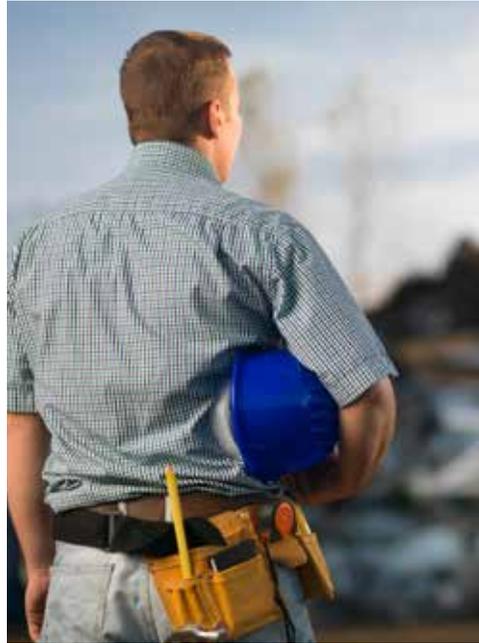
Our team has the experience, equipment and certifications to handle any catastrophe. Whether stricken by fire, flooding, storm damage or air quality problems (e.g. mold, asbestos, lead), we are fully prepared to address complex disaster scenarios. This elevates the notion of a "turn-key solution," knowing that one partner can solve every calamity, and every phase of the restoration.

Insurers now have the confidence that their customers will be taken care of swiftly and with the utmost professionalism. In turn, their customers now have immediate peace of mind and support throughout the rebuilding process.



1 ASSESSMENT

In the unfortunate circumstance that someone's world is rocked by catastrophe (e.g., fire, wind, storm, flood, lead, asbestos, mold), our goal is to arrive on the scene the day we receive a call, assess the severity of the damage, provide professional guidance on what needs to be done, and work swiftly to get either a homeowner or business owner pointed in the right direction to recovery.



2 RECOVERY

Our engineering, architecture and construction background sets us apart, providing expert guidance on what can be salvaged and how to best rebuild. It also better equips us to determine cause of damage and serve as your advocate in the reporting, planning, and rebuilding stages. We are here to help you prepare for the pack-out, extraction, cleaning and removal of any unwanted residual elements.



3 MITIGATION

We have distinguished ourselves by having the experience, state-of-the-art equipment, facilities and trained professionals to clean up the site and prepare it for eventual construction. This includes smoke/odor/soot removal, water extraction, dryout, removal of damaged property or affected areas, abatement of air quality issues, containment, and even storage for household goods.



4 PLANNING

Any project comes with a litany of permitting, paperwork and legal hurdles. CSNH is well versed on such regulatory issues and will provide administrative services to get a project on the road and running. We also provide design services for the eventual construction phase—Design services that are highly specialized for rebuilding property damaged by fire, wind, storm or flood.



5 REBUILD

When the construction phase begins, CSNH will smoothly transition to its team of builders, electricians, plumbers, and an entire team of certified building professionals. After two decades of experience and hundreds of projects in our portfolio, we've assembled some of the finest craftsman in the business, all of whom have the training and expertise to rebuild devastated property.



6 RESTART

Construction Services of New Hampshire is by the homeowner's or business owner's side from the day catastrophe hits, to the day they turn the key to their rebuilt lives. We appreciate that the ultimate goal is to return people to their dwelling as swiftly as possible, and until they cross the threshold, our job is not complete. Witnessing that moment is what drives us every day.



compassion and caring

"Overwhelmed with a flood disaster in my office—CSNH to the rescue! It was CSNH who dealt with the insurance companies, cleaning, remediation and reconstruction. It was CSNH who made me feel secure, knowing that all would be taken care of and I could again focus on my business."

Lisa DeStefano, DeStefano Architects

Our personal commitment is to provide immediate response, exceptional craftsmanship, and an investment in one's peace of mind, in all types of disasters. Beyond our corporate philosophy centered around empathy for a client's personal tragedy, *Construction Services of New Hampshire* is built upon some core competencies that make us quite different from other recovery specialists. We hope you'll consider these unique qualities when choosing a partner to manage your mitigation and restoration needs.



Same-Day Response

Communication is vital throughout the process and particularly when catastrophe crashes down. Understanding how devastating this can be, CSNH is committed to being on site within 24 hours, 7 days a week.

Full Spectrum Services

CSNH and RR&R can address ALL phases of rebuilding a commercial business or home, from start to finish. Both the mitigation and restoration phases require engineering, architecture and construction expertise. The two are not mutually exclusive, but rather, require interdependent know-how and execution.



Investment in Technology

This is highly sophisticated work that requires an investment in training, certification and state-of-the-art equipment. We pride ourselves on having the best people and technology.

Locally Invested

We live locally. We work locally. We are owned locally. And our local roots inspire us to give back to our community by serving on numerous local Board of Directors and providing financial support to countless charities.



Construction Services of New Hampshire, is comprised of two divisions—RR&R and CSNH. RR&R is our mitigation and recovery group, and CSNH is the construction enterprise. Unlike other recovery specialists, we have assembled a full complement of trained professionals.

The synergy between RR&R and CSNH means *one* phone call will initiate the recovery process and engage a comprehensive team of experts who can manage every phase of the rebuild. The mitigation, restoration and construction of any project are unique skills that go hand-in-hand. The mitigation professionals must understand how their recovery work affects the restoration phase, and how transition from one to the next demands technical preparation. Having the entire rebuilding process covered under one roof ensures a smooth road to recovery, meeting deadlines at every milestone and incorporating proven engineering methodologies.

If a fire, storm, or flood strikes, or if an unhealthy environmental issue (mold, lead, asbestos) is unveiled, the RR&R team will swiftly arrive on the scene. At that time we will promptly assess the damage, contain the area accordingly, pack-out household goods, extract destroyed materials, water and odor, and then commence with the purification and cleaning efforts.

As RR&R completes its recovery work, CSNH immediately and harmoniously joins the rebuilding effort to get you back into your home or commercial building as quickly as humanly possible.



Restoring peace of mind
from fire, storm, flood, mold, asbestos, lead, duct cleaning & more



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